

Retention Periods

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A. Company Records

Type of Material	Minimum Retention Period	Reason
Register of	This register is stored for the life of the company (Section 162 CA 2006) and there is	Companies Act 2006, Companies Act
directors/trustees'	no provision to remove entries of former directors/trustees. This register will not be	1985
residential addresses	available for public inspection.	
Directors' service	A copy of the contract or a memorandum of its terms will be stored for 6 years (for	Companies Act 2006, Companies Act
contracts	tax purposes and to account for the 6-year limitation period for contracts) from the	1985
	expiry or termination date (Section 228 CA 2006).	
Board minutes	For board meetings held on or after the 1 October 2007, will be stored for 10 years	Companies Act 2006, Companies Act
	from the date of the meeting (section 248 CA 2006). After this, minutes containing	1985
	personal data, will be deleted	
	For meetings held before 1 October 2007 minutes will be stored permanently (section	
	382 Companies Act 1985).	
Certificate of	As these documents are evidence of the company's compliance with the registration	Companies Act 2006, Companies Act
Incorporation and	requirements of the CA 2006 (section 15 CA 2006), they will be stored for the life of	1985
Memorandum of	the company.	
Association		



B. Employee HR records

Type of Material	Minimum Retention Period	Reason
Material that is constantly updated, such as an	Personal employee details will be stored and updated.	Data Protection Principles
employee's home address	Previous records will be deleted.	
Recruitment and selection materials of rejected	12 months after the decision	The time limit for claim of
candidates		discrimination, Employment
		Practices Code Part 1
Job Applications and selection materials of successful candidates	Length of employment plus 6 years.	Company Policy
Criminal Background Checks (CBC) (where you are	Length of employment plus 6 years.	Company Policy
allowed to collect this data)	Checks on unsuccessful candidates: approximately 6	
	to 18 months. This will depend on the context.	
Identification documents of foreign nationals	Minimum 2 years	Article 6 Immigration Restriction on
(obligation to retain copies to perform immigration		Employment Order 2007
checks)		
Expat records and other records relating to foreign employees (eg. Visa work permit)	6 years after employment ceases	Section 5 Limitation Act 1980



Checks (such as references) made before taking	6 years after the contract ends	Evidence that checks were made
someone on and any required copies of documents		
Copy of identification documents for Right to Work	6 years after employment ceases	Section 5 Limitation Act 1980
Checks		
Correspondence	When this contains personal data, this should be	GDPR principle, DPA 5th principle
	deleted as soon as personal data processed	
Incidental correspondence with staff members	One year after the matter is closed	Data Protection Principles
Material forming part of an employment contract,	6 years after the contract ends (or after that provision	The time limit for legal claim
changes to T&C's	is superseded	Section 5 Limitation Act 1980
Data concerning a temporary worker	6 years after employment ceases	Section 5 Limitation Act 1980
Leave and absence, including sick leave records	6 years	May be relevant to claims of
		under-payment, unlawful
		deductions or breach of contract
		Section 5 Limitation Act 1980
Registration of work and rest periods if required if an	Minimum retention period 2 years	Working Time Regulations 1998
obligation exists to show compliance		



Essential medical data required for employment	Length of employment plus 6 years.	DPA 2018
purposes		
Occupational health data and referrals	Length of employment plus 6 years.	The Health and Safety at Work Act
		1974
Pension-related records	12 years from the end of any payable benefit.	Consult pension provider
Performance records (such as training or appraisal)	6 years after employment ends	The time limit for a legal claim
Maternity and paternity records	5 years from birth or adoption	Employment Rights Act 1996
TUPE records (for employees who have transferred	Length of employment plus 6 years	Transfer of Undertakings
employer)		(Protection of Employment)
		Regulations 2006
Disciplinary records	6 years after employment ends	The time limit for a legal claim



C. Finance

Type of Material	Minimum Retention Period	Reason
Accounting records (including; bank statements	6 years past the end of the financial year to	Companies Act 1985 as amended by the
and reconciliations; payment and receipt records;	which they relate	Companies Acts 1989 & 2006. Generally
supplier/accounts payable invoices;		Accepted Accounting Practice (UK GAAP).
customer/accounts receivable invoices; customer		
debit notes; purchase and sales ledger; and		
employee expense records)		
Accounting record (including audit): Taxation	10 years from tax year end or as required in the	As above
	event of a tax investigation	
Annual audited financial statements and report	Life of Group entity	As above
Interim financial statements	Life of Group entity	As above
Internal financial statements	7 years from financial year end	As above
Annual plans and budgets	7 years from financial year end	As above



VAT records	7 years from tax year end	Value Added Tax Act 1994 (as amended).
Insurance premium tax records	7 years from tax year end	The Insurance Premium Tax Regulations 1994.
Banking records:		
Cheques and other negotiable instruments	Originals	6 years from date of issuance
Paying-in counterfoil		
	Originals	6 years from date of issuance
Bank statements and reconciliations		
	Original if provided in hardcopy or otherwise if	Public Companies: 6 years
	statements obtained via internet banking, on- line printouts	Private Companies: 3 years
Instructions to bank	Both	6 years after ceasing to be effective



Contracts (underhand) and relevant	End of contract plus 7 years (or to the end of	Limitation Act 1980.
correspondence and other related documents	any warranty or service periods, if longer)	
(such as PO, credit checks)		
Contracts (executed as a deed) and relevant	End of contract plus 13 years (or to the end of	Limitation Act 1980.
correspondence and other related documents	any warranty or service periods, if longer)	
(such as PO, credit checks)		

D. Payroll

Type of Material	Minimum Retention Period	Reason
Pay records and relevant supporting documents	7 years from financial year end (statutory	The time limit for a legal claim of under-
	limitation period).	payment or unlawful deductions
Material related to income tax and National	3 years after the end of the tax year they relate	Statutory: Income Tax Regulations
Insurance	to	
Working time records	Date on which they were made plus 2 years	The Working Time Regulations 1998.
Records concerning pay due to employees during	End of the tax year to which they relate plus 3	The Statutory Sick Pay (General) Regulations
absence from work due to illness	years	1982 as amended.



Records concerning parental leave / maternity pay	End of the tax year in which the parental leave /	The Statutory Maternity Pay (General)
or equivalent	maternity period ends plus 3 years	Regulations 1986 as amended.
Minimum wage records	End of the pay reference period following the	National Minimum Wage Act 1998.
	one that the records cover plus 3 years	



E. Marketing

Type of Material	Minimum Retention Period	Reason
Personal data used to contact existing subscribers (this may include email, telephone number, postal address) or select marketing audiences from the existing customers (this may include demographic information, marketing preferences and permission, communication history, and variables derived from the individual's transactional))	24 months from last interaction with (depending on context). Will be removed immediately when unsubscribed	Company Policy
Personal data used to contact prospective subscribers based on consent (this may include email and telephone number) or select audiences from prospective customers for marketing through electronic channels (this may include demographic information, marketing preferences, and communication history)	If the contact took place, 3 months from the contact date; if the contact did not take place, 6 months after initial collection. Will be removed immediately when unsubscribed	Company Policy
Personal data used to carry out suppression requests (this may include email, telephone number, and postal address)	Until you remove the risk of sourcing the contact details and inadvertently contacting the individual again, please note that you should minimise the	Company Policy



	record to minimum information necessary to identify the individual for suppression purposes.	
Anonymised data used for analytical or statistical purposes	Indefinitely (but review every 5 years to make sure retention remains useful, even if anonymised data is out of scope of GDPR).	Company Policy
Images, photography, film, case studies and related consent forms linked to the said media coverage for use in marketing materials and campaigns	5 years from consent expiry for use in marketing materials.	Company Policy
Media coverage – records held consisting of news stories placed or press coverage received.	5 years to determine if the coverage is historically important; part of a crisis piece; or relates to an organisational priority that needs further retention.	Company Policy



F. Health and safety and environmental records

Type of Material	Minimum Retention Period	Reason
Health and safety policies, systems, procedures,	Life of Group entity, as required for	Health and Safety at Work Act 1974 (as amended).
standards and guidance.	evidence of compliance.	
Health and safety documents and records (including	Life of Group entity	Management of Health and Safety at Work
Annual summary, audit reports, incident notifications,		Regulations 1999. Evidence of compliance with
investigation reports, safety alerts, training records,		statutory provisions in the UK or overseas legislation
risk assessments carried out in compliance with law		where appropriate.
and method statements, correspondence with		
regulators, advice and related safety record		
correspondence).		
Incident, disease and dangerous occurrence books	Minimum of 3 years from date of last	Evidence of compliance with UK Reporting of
(such as 'accident books') and records including	entry or 7 years from reporting. Or, if	Injuries, Diseases and Dangerous Occurrences
electronic records for reported accidents and	accident involves a child / young adult,	Regulations 2013 or local or overseas legislation
incidents.	then until that person reaches 21.	where appropriate.



Data re emergency medical care, individual	Maximum of 6 years after expiry of	Limitation Act 1980, Data Protection Act 2018 and
reintegration plans, workplace adjustments, individual	employment.	GDPR
treatment agreements, fitness for work		
Records and minutes of consultations with safety	Minimum of 10 years	Evidence of compliance with Safety Representative
representatives and committees		and Safety Committees Regulations 1977 and Safety
		(Consultation with Employees) Regulations 1996.
Environmental records and assessments (including	Life of Group entity	Evidence of compliance with statutory provisions in
electronic records and database entries)		UK or overseas legislation where appropriate.
Fire risk assessment	Date of last fire risk assessment plus 5	Evidence of compliance with the Regulatory Reform
	years	(Fire Safety) Order 2005.
Records of cleaning chemicals in line with COSHH	Date tests were carried out plus 5 years	The control of Substances Hazardous to Health
compliance		Regulations 1999 and 2002 (COSHH)

G. Insurance Records

Type of Material	Minimum Retention Period	Reason



Insurance policy, proposal forms, renewal notices and certificates. purchase and	Until claims under the policy are barred, all outstanding claims are settled, the policyholder can no longer bring legal proceedings against the insurer or broker and, if legal proceedings have started, the appeals process has been exhausted.	Companies Act 1985 as amended by the Companies Acts 1989 & 2006. Generally Accepted Accounting
sales ledger; employee expense records)	end of any tax enquiry, if longer.	Practice (UK GAAP).
Records relating to the suitability and appropriateness of an insurance-based investment product for the customer	You must keep records for at least 5 years or if necessary, for the length of the relationship between the insurance intermediary / insurance undertaking and the customer.	Financial Conduct Authority SYSC 9.1.2AR Article 19 (EU) 2017/2359 and, COBS 9A.4.3 and COBS 10A.7.2A.
Claim documents: records of incidents giving rise to a claim, claim correspondence and records of payouts	Until claims under the policy are barred, all outstanding claims are settled, the policyholder can no longer bring legal proceedings against the insurer or broker and, if legal proceedings are commenced, the appeals process has been exhausted.	Company Policy
Records relating to Insurance Premium Tax (including policy documents, copies of	For tax purposes you must keep these records for a period of six years.	Regulation 16 of the Insurance Premium Tax Regulations 1994, SI 1994/1774.



and business and accounting	
records)	



H. Miscellaneous Internal Processes

Type of Material Miscellaneous	Minimum Retention Period	Reason
Confidentiality and non-competition agreements (if a penalty is attached to the non-competition or confidentiality clause	Minimum for the length of contract or agreement, but 6 years after contract expires.	Section 5 Limitation Act 1980
Intellectual property records	The recommendation is to retain documents for the life of the intellectual property and 6 years after	Section 5 Limitation Act 1980
Complaints Process	6 years from the final recorded communication from the complainant about the complaint.	Required as part of the Limitation Act 1980
Whistleblowing Process	6 years from the final recorded communication from the person raising the issue about the case. Where a case is raised anonymously, 6 years from the date the case is concluded.	Required as part of the Limitation Act 1980
Data Protection Impact Assessments	6 years	Company Policy



Membership and register of Inspectors	Once membership has expired, the member will be deleted immediately from the register of inspectors	Company Policy
Breach Reporting	3 years after the investigation and remedial action were completed.	Company Policy
WeTransfer Files	Deleted immediately after the file is accessed.	
DSARs Request	1 year after the DSAR is complete.	Company Policy
Finance Internal emails	Financial Year + 3 Months	Company Policy
Staff Mailboxes and Outlook(inbound and outbound emails)	2 years	Company Policy